



CODE OF CONDUCT

You have the right to:

- Be treated with respect
- Receive friendly and courteous service

You are encouraged to:

- Maintain a level of volume on personal audio devices which is considerate of those around you
- Pay your fare with correct change if possible
- Keep cellphone conversations private
- Report anyone you see damaging a bus shelter

You are responsible for:

- Respecting other people's rights
- Your own good behaviour
- Following any reasonable instructions from the driver and/or Regional Council representative, security personnel or NZ Police Officer
- Cleaning up any mess you make

On the bus you will not:

- Threaten, bully or harass other people
- Swear or use bad language
- Consume food or alcohol
- Litter or spit
- Smoke or vape (including at the bus terminals)

If you do not comply with this Code of Conduct, you will lose your right to use our bus services.