

# RIVER INFORMATION SERVICE

Thank you for registering to receive automated warnings from Horizons Regional Council's River Information Service. We hope you find the service valuable in managing your flood risk.

Please take a few minutes to review the attached information. If your contact details or warning preferences have changed, please let us know.

**Please sign and return the attached form within the next month** to ensure your information is up to date or to advise that you no longer require the service.

Horizons Regional Council is upgrading its flood warning phone system, in the coming months, to make it more resilient. The new system may sound different to regular users initially, some locations may sound unusual due to the system struggling to correctly pronounce river or stream names. The system will continue to be refined. This new system will provide the same level of service.

**PLEASE NOTE DISCONNECTED NUMBERS WILL BE REMOVED FROM THE SERVICE NEXT MONTH.**



**Next year we won't be sending out paper copies.**

To ensure you still receive this service we need your email address or an email address of someone you trust so that we can update your contact information annually.



River height information is also available via our Waterline service, accessible by calling toll free **0508 4 FLOOD (0508 435 663)** and following the voice prompts.

Alternatively our website **www.horizons.govt.nz** offers another way to access river height and rainfall information. By using the drop down menu on the right hand side under 'Check environmental data in your area', you can see forecasted levels for your chosen site.

For more information on our **River Information Service** please contact us on toll free **0508 800 800**

## Step 2

Please check that your contact details below are correct and update any that require attention.

CURRENT INFORMATION	UPDATED INFORMATION
<b>Name:</b>	<b>Name:</b>
<b>Address:</b>	<b>Address:</b>
<b>Flood phone number:</b>	<b>Email:</b> (required)
	<b>Flood phone number:</b>

If you no longer require this service please tick here and we will cancel your registration.

## Step 3

Please fill in the following information, fold both pages together and post back to us free of charge.

From an emergency management perspective we are interested in knowing why you register for this service. Please indicate your reason below:

Shifting stock

General interest

Other (please specify

Protecting assets

Protecting people

.....

I acknowledge that I will no longer receive a hard copy form.

I can confirm the email address in my contact information is correct. (Contact Horizons on 0508 800 800 if you don't have an email)

Did you know we have a quarterly online newsletter that gets sent to residents so they know what Horizons is up to?

Please tick here if you would like to receive this newsletter by email.

I/We ..... acknowledge that I/we have requested Horizons Regional Council to register us so that I/we will be notified when the height of a certain river within its jurisdiction reaches a specified height. As a result of making this request and Horizons accepting the request, I/we agree that Horizons Regional Council shall not be liable for any damage of any type (including consequential losses) caused as a result of Horizons' partial or complete failure to provide timely information (or its failure to provide any information) in respect of the height or characteristics of flows within any river or otherwise touching or concerning our notification requirements whether or not that damage is caused directly or indirectly and whether that damage is caused negligently or otherwise.

Dated this (day) ..... of (month) ..... of (year) .....

Signature: .....

# Step 1

Below is a list of all the river recording sites and their warning river levels that are currently available. The sites and river heights that you are currently registered for are in bold. **Please circle any additional sites you would like to register for, and cross out any you no longer require warnings.**

SITE	RIVER LEVELS (m)							
Kiwitea at Strathspey Farm	1.8	2.1						
Makakahi at Hamua	2	2.5	3	4	4.5			
Makino at Boness Road	4	3						
Makino at Reid Line	1.5	1.7	1.9	2.1				
Manawatu at Hopelands	4.5	5.5						
Manawatu at Moutoa	7	7.5	8.4					
Manawatu at Teachers College	3	3.5	3.8	4	4.1	4.2	4.8	
	4.9	5.5	6	6.5	7.55	8.55		
Manawatu at Upper Gorge	4	5	6	7	8	9	10	
	11	12						
Manawatu at Weber Road	4	5.2	6	7				
Mangahao at Ballance	2.4	2.5						
Mangahao at Kakariki	1.8	2.4	2.6					
Mangaone at Milson Line	1.9	3.25	3.5	3.75	4.2			
Mangaroa at Ohura Town Bridge	4.5	5	6	7				
Mangatainoka at Larson's Road	2	2.3	2.4	2.5	2.8	4		
Mangatainoka at Pahiatua Town Bridge	1.9	2.35	3	3.6				
Mangawhero at Ore Ore	2.2	2.70	2.8	3.2	4.50			
Matarawa at City Branch	1.5	1.8	1.9					
Ohau at Rongomatane	1.2	1.5	1.6	1.8	2	2.2	2.5	
	3							
Ohura at Nihoniho	5	6	7					
Ohura at Tokorima	7							
Ongarue at Taringamotu	5	6	7	8				
Oroua at Almadale Slackline	2.3	2.7	2.9	3	3.2	3.5	4.2	
Oroua at Kopane Bridge	4.5	5	5.2	6	6.55	6.95		
Pohangina at Mais Reach	2.6	2.9	3.5					
Pohangina at Pipiriri	1	1.5	1.8	2	3			
Rangitikei at Mangaweka	3.6	4	4.2	4.5	4.8	5	5.5	
	6	6.5	7					
Tamaki Water Supply Weir	1.8							
Tiraumea at Ngaturi	4.5	7	9	11				
Turakina at O'Neill's	5	5.5	7					
Turakina at Otairi	4	5						
Whangaehu at Aranui	5.00	6	7					
Whangaehu at Kauangaroa	6.00	6.8	7	7.8	8	9	10	
	11							
Whanganui at Pipiriki	6	8	10	11	12	13		

**FREEPOST 217922**

**Information Management  
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