

Total Mobility Survey 2022



This is a survey about the Total Mobility Scheme.

We want to know what we are doing well and what we can do better.



It will take about 5 minutes to complete the survey.



You can phone Horizons free on

0508 800 800 if you need more information about this survey.

1 Questions about the service

1.1 What type of trips do you use your Total Mobility card for?

	Tick ALL that apply
Doctor, hospital or other medical services	
Shopping, WINZ, library etc.	
Social outings, visiting family or friends, group meetings and entertainment	
Work	
School or place of study	
Religious or cultural activities	
<i>Other:</i> _____	

1.2 Which Taxi Company do you use most?

	Tick ONE
Friendly Feilding Taxis	
Taxis Gold & Black	
Driving Miss Daisy	

1.3 What best describes how often you use Total Mobility?

	Tick ONE
At least 2 times a week or more	
Once a week	
Once or twice a month	
Hardly ever	

1.4 How would you describe the overall service you receive from the transport company that you use most?

Circle one face only



2 Questions about the Feilding subsidy increase

2.1 Did you know that the Feilding subsidy has increased to \$10?

	Tick ONE
Yes	
No	

2.2 Since the subsidy increase in July last year, have you:

	Tick ALL that apply
Found it cheaper to travel?	
Travelled further?	
Been able to access more services?	
Gone out more often?	
Other (please describe):	
<i>Other:</i> _____	

3 Questions about wheelchair accessible vehicles

3.1 Do you use wheelchair accessible vehicles?

	Tick ONE
Yes	<i>If yes, Go to Question 3.2</i>
No	<i>If no, Go to Question 4.1</i>

3.2 Are wheelchair accessible vehicles available when you need them?

	Tick ONE
Always available	
Sometimes available	
Never available	

4 Questions about you

4.1 What is your age group? (Circle one)

0-14 years	1	55-64 years	6
15-24 years	2	65-74 years	7
25-34 years	3	75-84 years	8
35-44 years	4	85-94 years	9
45-54 years	5	95 years +	10

4.2 Do you have a Community Services Card? (Circle one).

Yes	No
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4.3 Did you use the Total Mobility scheme during Lockdown? (Circle one).

Yes	No
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4.4 Your contact details (optional).

	Please write clearly
Name	
Phone number	
Email	

**Please return your completed survey to Desley.Monks@horizons.govt.nz by
30th APRIL 2022.**

Thank you

Did you know about the new Feilding Orbiter Bus?

New Bus Service Orbiting around the Feilding town

25 January 2022 Horizons Regional Council will begin operating the Orbiter bus in Feilding. Save on fuel, reduce traffic on the road and help our environment by hopping on board!

8 runs every weekday and 4 runs on Saturdays. Providing you frequent, reliable and easy access to shops, supermarkets and schools.

For more information and updates head to our transport page on www.horizons.govt.nz

Timetables coming early 2022

The service will begin and end at Manchester Square, the main stops will include:

- Manchester Street School
- Feilding High School
- Lethbridge Street
- Duke Street
- Woodland Retirement Village
- East Street
- Countdown



KEY

- ◀ DIRECTION OF TRAVEL
- 🏠 MANCHESTER SQUARE
- 📍 MEDICAL CENTRE
- 🚏 BUS STOPS

Bee

Be sure to get your Bee card now and save money when the Orbiter comes to town!

Get yours from a driver on any Horizons bus service or online and register it today

BeeCard.co.nz

[Instagram](https://www.instagram.com/horizons) [Facebook](https://www.facebook.com/horizons) [Twitter](https://www.twitter.com/horizons) horizons.govt.nz

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